

TriMet Safety & Security



Law Enforcement Partnerships increased for Transit Police Division (TPD)

Negotiating with several metro police agencies for additional Transit Police

- MCSO
- Portland Police
- Port of Portland Police
- Lake Oswego Police
- Oregon City Police
- Canby Police



Security Deployment Strategy

Security consultant under contract to evaluate existing staffing levels and current deployment strategy

- Customer Safety Supervisors (*TriMet*)
- Transit Security Officers (*Allied Universal*)
- Customer Safety Officers (*Portland Patrol Inc.*)
- Safety Response Team (*Portland Patrol Inc.*)
- Community Safety Workers (*POIC*)
- Transit Police Division

Security Operations Center

- Staffed 24/7
- Refining efficiencies
- Increase staffing in FY2026
- Initial results:
 - 40% ↓ police activity
 - 42% ↓ assaults on transit workers
 - 5% ↑ overall approval rating (73%)
 - 77% approval among riders
 - 44% approval among non-riders, ↑ 6%



Multnomah County District Attorney's Office Intergovernmental Agreement (IGA)

- New IGA negotiated for dedicated services to TriMet
- Board of Directors' approval will be requested at May 2025 meeting
- IGA strengthens our overall security efforts, increases the quality of the cases taken forward for prosecution, adds victim support

Removal of Chronic Offenders

- **Security staff contract modifications and training for removal of offenders from vehicles, platforms and TriMet facilities**
- **Establish criteria and protocols allowing removal and referral for criminal charges to Transit Police Division**

DMV Access

- **Develop capability to offer a solution TriMet can use without law enforcement involvement**
- **Working towards IGA with ODOT to gain access to DMV photos**
- **Will offer ability for staff to verify a person's true identity if they do not provide identification**

Blue Light Phone Installation



- Voice/video connection directly to Security Operations Center (SOC)
- Next phase of installation: 102nd to Gresham Central (May – June 2025)
- Capital funding for additional phones included in FY2026 Budget
- Additional phones to be installed system-wide based on high priority platforms and stations

